



CQG Platform Sign-up

User Guide

September 6, 2018

Introduction

This guide will provide information on how to subscribe to CQG platforms. To sign up, go to the My Account portal on your broker's website, or go to <https://myaccount.gainfutures.com>. Once logged in, go to **Other Links > Software Subscription**.

To compare features of each product, go to <http://www.cqg.com/products/product-comparison>.

<u>Platform</u>	<u>Monthly Cost</u>	<u>Per-side Fee**</u>	<u>Market Data</u>
CQG Desktop (formerly CQG M) – web and mobile	\$25 – billed to futures account or credit card	\$0.25 per contract, capped at \$395	Selected on the My Account page
CQG QTrader*	\$75 – billed by CQG, first \$35 in per-side fees are waived	\$0.25 per contract, capped at \$595	Contact CQG Sales
CQG Integrated Client*	\$595 – billed by CQG, plus \$250 order routing	n/a	Contact CQG Sales
Photon Trader	\$60 – billed to futures account or credit card	\$0.25 per contract	Selected on the My Account page
Barchart Trader	\$10 – billed to futures account or credit card	\$0.05 per contract	Contact Barchart
Tradingview	\$10 – billed to futures account or credit card	\$0.10 per contract	Selected on the My Account page
QST	\$10 – billed to futures account or credit card	\$0.10 per contract	Contact QST

* Contact CQG sales to setup billing, call +1 (800) 525-7082. You will receive a username from CQG and a username from GAIN.

** Per-side fees are billed to the futures account traded.

Software Subscription Terms

Review the terms and click 'I Accept' to proceed.

Software Subscription Terms

SOFTWARE SUBSCRIPTION TERMS

TERMS OF USE
By purchasing a subscription you signify that you have read, understand and agree to be bound by the Subscription Terms in effect at the time of your purchase. Your purchases through Gain Capital Group, LLC's website and your use of GAIN Capital Group, LLC's service are also governed by GAIN Capital Group, LLC's customer agreement (which are incorporated by reference in these subscription terms).
Except as otherwise stated, these Subscription Terms are subject to change at any time and in GAIN Capital Group, LLC's sole discretion. Any changes are effective thirty (30) days after we post such revised Subscription Terms to our website (indicated by revising the date at the top of these Subscription Terms), or upon your acceptance if we provide a mechanism for your immediate acceptance of the revised Subscription Terms (such as a click-through confirmation or acceptance button). It is your responsibility to check the website regularly for changes to these Subscription Terms. If you do not agree to these Subscription Terms, please do not purchase a subscription.
If you have any questions regarding these Subscription Terms, please contact GAIN Capital Group, LLC by emailing GFInfo@gaincapital.com.

PURCHASE & ACCOUNT SECURITY
In order to purchase a subscription, you must set up a registered account with GAIN Capital Group, LLC. You will provide accurate and complete information in your GAIN Capital Group, LLC user account at all times, including, but not limited to, your billing address, email address, telephone number, and account number. You are solely responsible for maintaining the security of, and restricting access to, your account, username and password.

PRICES & AVAILABILITY
All prices are shown in U.S. dollars. While we have the right to change the prices at any time, the prices associated

I Accept Cancel

(Full terms are provided at the end of this document.)

Enable Software

Select the CQG product you wish to subscribe by checking the box in the **Enable** column.

CQG

	Monthly	Per Trade/Max	Enable
CQG Desktop (web and mobile)	\$25.00	\$0.25/ \$395.00	<input type="checkbox"/>
CQG QTrader	\$40.00	\$0.25/ \$595.00	<input type="checkbox"/>
CQG Integrated Client	\$595 (+ \$250 order routing)	NA/ NA	<input type="checkbox"/>

If you select **QTrader** or **Integrated Client**, you will be reminded to contact CQG:

Call CQG Sales at **1 800-525-7082** or [click here](#) to get access after submitting this request. Please note the monthly fee and market data subscription will be billed directly by CQG. Please consult CQG Sales for market data and feature enablements. The order routing fee of \$0.25 per side will be charged by GAIN to your account and paid to CQG.

Enable Accounts

Next, select the account(s) you require access.

Account Number	Enable
CHRISTEST	<input type="checkbox"/>
CHRISTEST3	<input type="checkbox"/>
TESTSUB1A	<input type="checkbox"/>
TESTSUB2	<input type="checkbox"/>

Note: Only self-directed account can subscribe. Brokers or accounts that are managed by another party cannot be enabled:

Account Number	Enable
CHRISTEST	<input type="checkbox"/> Account is not eligible if set to read-only

Payment Plan

Finally, select the payment method. If you have more than one futures account, the option “have fees withdrawn from my Futures account” will bill to the main account.

Payment Plan

- Have fees withdrawn from my Futures account
- Credit Card

Summary

Confirm the selections are correct. Then, click on **Submit** to continue. If there is a monthly cost that will be managed by GAIN, the Summary section will display the monthly cost:

Summary

Renewable Software:

- Trader (Includes Mobile) (\$25)

Expiring Software next month:

- Q-Trader (Includes Mobile) (\$0)

Selected Accounts:

- TESTSUB2

CQG Fee:	25.00
Sales Tax:	1.75
Today's Charge:	26.75

Sales Tax:	1.75
Monthly Cost:	26.75

Confirmation

Review the software subscribed and account requiring access. To continue, click on **Submit**.

Confirmation ✕

Renewable Software:

- Trader (Includes Mobile) (\$25)

Expiring Software next month:

- Q-Trader (Includes Mobile) (\$0)

Selected Accounts:

- TESTSUB2

CQG Fee:	25.00
Sales Tax:	1.75
Today's Charge:	26.75

Sales Tax:	1.75
Monthly Cost:	26.75

Credit Card Billing Info

If you selected the credit card method, you'll need to enter the billing details.

Progress



Billing Info

Enter the contact information that should be used for billing purposes.

First Name
Last Name
Address
City
State
Zip
Country

Summary

Renewable Software:

- Trader (Includes Mobile)

Expiring Software next month:

- Q-Trader (Includes Mobile)

CQG Fee	\$25.00
Sales Tax:	\$1.75
Convenience Fee:	\$0.75
Today's Charge:	\$27.50

Sales Tax:	\$1.75
Monthly Cost:	\$27.50

Payment Info

Enter your credit card information.

Card Type
Credit Card Number
Expiration Date
CVV Code

Credit Card Terms

Review and accept the Online Pay Agreement and Automated Recurring Billing Terms. Check the boxes to accept the terms.

Click on **Confirm & Pay** to continue.

Agree

To proceed you must accept each agreement below.

Online Pay Terms

Online Payment with Credit Card Agreement
--
In order for you to submit an online payment with credit card you must first agree to this Online Payment with Credit Card Agreement (the "Agreement"). By selecting "Agree", you are agreeing to be legally bound by all of the terms and conditions of the Agreement and its additional terms.

I accept the Online Pay Agreement terms

ARB Terms

Automated Recurring Billing Service Agreement
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In order for you to start or continue using the GAIN Capital Group, LLC Automated Recurring Billing service as described at <http://futures.gaincapital.com>, as such descriptions may be changed by GAIN Capital Group, LLC from time to time (the "ARB Service"), you must first agree to this Automated Recurring Billing Service

I accept the ARB Agreement terms

Options

Save billing info for later use

Email transaction receipt

[← Change Selections](#)

[→ Confirm & Pay](#)

Confirmation

If the request is successful, you'll see a confirmation message and a note the request is being processed.

Other Links > Software Subscriptions

- Added: Integrated Client (Includes Mobile)

Legend

- Not activated
- Activated for current month, but will not renew
- Activated for current month and will automatically renew next month

[View Transactions](#)

A current request is still being processed.

Once the request has been processed, you'll receive an email with your username, password, and link to download software or link to access the trading website.

Cancel subscription

To discontinue the subscription, uncheck boxes under the Enable Software selection and leave the other boxes in Enable Accounts and Payment Plan as-is. Then, confirm in the Summary section Renewable Software states **None**. Click **Submit** to continue. Then, click **Submit** in the Confirmation window.

Enable Software

CQG

	Monthly	Per Trade/Max	Enable
Trader (Includes Mobile)	\$25.00	\$0.25/ \$395.00	<input type="checkbox"/>
Trader with Smart Orders	\$125.00	\$0.25/ \$395.00	<input type="checkbox"/>
Q-Trader (Includes Mobile)	40	\$0.25/ \$595.00	<input type="checkbox"/>
Integrated Client (Includes Mobile)	\$595 (+ \$250 order routing)	NA/ NA	<input type="checkbox"/>

Enable Accounts

Account Number	Enable
CHRISTEST	<input type="checkbox"/>

Summary

Renewable Software:

- None

Expiring Software next month:

- Q-Trader (Includes Mobile) (\$0)
- Integrated Client (Includes Mobile) (\$0)

Selected Accounts:

- TESTSUB2

CQG Fee: 0.00
Sales Tax: 0.00
Today's Charge: 0.00

Sales Tax: 0.00
Monthly Cost: 0.00

[Submit](#)

You'll see a message confirming the request is in process:

Other Links > Software Subscriptions

- Removed: Integrated Client (Includes Mobile)

Legend

- Not activated
- Activated for current month, but will not renew
- Activated for current month and will automatically renew next month

[View Transactions](#)

A current request is still being processed.

SOFTWARE SUBSCRIPTION TERMS

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PRICES & AVAILABILITY

All prices are shown in U.S. dollars. While we have the right to change the prices at any time, the prices associated with your subscription will become effective subject to the renewal provisions below.

PAYMENT OPTIONS

GAIN Capital Group, LLC accepts payments by deducting fees from your GAIN Capital Group, LLC trading account. By purchasing a subscription, you acknowledge that you authorize GAIN Capital Group, LLC to charge the cost of the purchase (including taxes and any other amounts described on GAIN Capital Group, LLC's website) to that account. If adequate funds are not available in the account, your order may be suspended or cancelled automatically. Cancellation processing fees may apply even if adequate funds are not available in the account by the time GAIN Capital Group, LLC submits the charges.

CANCELLATIONS AND REFUNDS

You may terminate or modify your subscription by changing your 3rd Party Software entitlement within GAIN Capital Group, LLC's MyAccount portal. Subscription fees are non-refundable, except as provided in these Subscription Terms or as required by law. You understand that all Subscription costs must be paid in advance.

RENEWALS

At the expiration of your subscription, GAIN Capital Group, LLC will automatically bill your account for an additional service term equal to the length of time of your original subscription. Unless you notify GAIN Capital Group, LLC that you wish to cancel your services and receive a confirmation of the cancellation prior to the expiration of your subscription, your subscription will automatically renew.

PRORATED BILLING

Subscription costs are based on full service term length of time and no prorated billing amount will be applied for subscription after the first calendar day of the month. No prorated credit will be given for unused time after a subscription has been terminated or modified.